

Privacy of your personal information is of utmost importance to Koo.

This Privacy Policy explains the information that Koo collects about users of the Koo mobile application, how we use that information, and with whom we share it. Koo provides this privacy policy ("Privacy Policy") to ensure that you understand its information handling policies and practices. Please read this Privacy Policy carefully. Please note that this Privacy Policy is incorporated by reference into Koo's Terms of Use

All information covered by Koo's Privacy Policy will continue to be protected under Koo's Privacy Policy irrespective of the outcome of your membership or any change in your membership status in the future.

1. **Information we collect**

Information collected automatically: When you use Koo, we automatically collect and store information about your mobile device. This information includes:

1. Your mobile device's unique ID number
2. Your mobile device's geographic location while the app is actively running
3. Technical information about your mobile device (such as type of device)

Information you choose to provide:

In order to register, you will be asked to sign-in using your Facebook login. If you do so, you authorize us to access certain Facebook account information, including information about your Facebook friends who might be common Facebook friends with other Koo users. By allowing us to access your Facebook account, you understand that we will obtain and share your name and a profile picture, as well as the name and profile picture of your Facebook friends who are common Facebook friends with other Koo users in your network

Whenever you voluntarily disclose personal information on publicly-viewable screens or pages, that information will be publicly available and can be collected and used by others. For example, if you post your email address, you may receive unsolicited messages. We cannot control who reads your posting or what other users may do with the information you voluntarily post, so we encourage you to exercise discretion and caution with respect to your personal information.

Information about others:

We may collect and store personal information about other people that is available to us through your Facebook login, namely the name and picture of certain of your Facebook friends. We will only share this information with other Koo users who are already friends with your Facebook friend and who already have access to such information.

2. **How we use your information**

We use your information to provide you the recommendations that are selected by the Koo server on the basis of a matching algorithm.

We only uses and discloses your personal information with your express consent or according to the terms of this Privacy Policy.

We does not rent, sell, exchange, transfer, or release your personal information to third parties and persons who are not part of the Koo.

We allow you to choose the level of disclosure of your personal information on your online profile to other Members by allowing you to decide the appropriate privacy settings for your account.

We are not responsible for any information that Members, intentionally or otherwise, disclose in the free text areas of their profile, or in any publically accessible forum

Koo reserves the right to edit or delete, at its sole discretion, any content posted by you on the Koo.

Koo will always take your permission if it intends to use your name, photograph, or any other personally identifiable information for its marketing material.

3. **Use of your information by others**

We may share user information with others for various reasons as described below. What information we make available to others depends on the nature of our relationships with them. We generally require these others to keep our users information confidential.

Service Providers: We may share all of the types of information we collect with vendors who provide services to us

Mobile device IDs: In order to recognize you, store your preferences, and track your use of our application, we may store your mobile device IDs (the unique identifier assigned to a device by the manufacturer) when you use the Koo application. Unlike cookies, device IDs cannot be deleted.

What we don't share: We do not provide third parties with your name, address, email address, or phone number.

Aggregated Information: We may publicly disclose aggregated information about our users, such as the total number of our users and their overall demographics.

Legal matters: Please note that Koo may be required to disclose personally identifiable information by law or to comply with legal processes; to respond to claims alleging that any of the content violates the property, privacy, publicity or other rights of others; to protect the rights, property, or safety of Koo, its employees, or Members; or to assist a criminal investigation by law enforcement officials. We may also transfer your information to our group company or to another company in connection with a corporate restructuring, such as a sale or merger.

4. **Children's privacy**

We do not allow persons under 18 to register for any service, and we do not knowingly collect any personally identifiable information from persons under the age of 18.

5. **Information regarding Payment details**

We use Razorpay for processing payments. We/Razorpay do not store your card data on their servers. The data is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS) when processing payment. Your purchase transaction data is only used as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is not saved.

Our payment gateway adheres to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

For more insight, you may also want to read terms and conditions of razorpay on <https://razorpay.com>

6. **Amendments to this Privacy Policy**

Koo reserves the right to amend this Privacy Policy at any time. Koo will notify you of the amendment. If you do not wish to continue under the amended Privacy Policy, you may terminate your membership in accordance with the Terms of Use

7. **Clarifications**

If you have any queries regarding this Privacy Policy, please contact Koo at help@kooglobal.com