

## Price Range

At Koo we have customized pricing according to the services rendered by us. The details are provided to you beforehand according to the effort, efficiency and the output of the service. Typically, the range of transactions on our app "Koo" varies from INR 10 to INR 3000.

Type	Amount	Services
Normal Members	250 INR	Send One Chat Request
Normal Members	10-150 INR	Send One Gift
Prime Members	1000 INR	30 Gifts and unlimited chat requests for 1month
Premium Members	2000 INR	Unlimited gifts and unlimited chat requests for 1 month

## Schedule of payment

Some of our services can be utilized for fixed durations. In such cases, it is clearly mentioned within the description of these services. The period of usage in these cases vary from 1 month to 6 year.

## Refund of payment

We are sorry to inform that we don't have refund policy. Please make sure before purchasing any paid features.

## Pricing Errors

We work hard to ensure the accuracy of pricing. Despite our efforts, pricing errors may still occur. In case there is an error in the billing, please write to us at [help@kooglobal.com](mailto:help@kooglobal.com) and we will try to resolve your issue on priority.

Our service is offered for sale by Koo for your personal enjoyment and not for resale. Therefore, we reserve the right to refuse to sell to any person whom we believe may be purchasing for resale. Our Customer Service Specialists are ready to assist you simply write to us at [help@kooglobal.com](mailto:help@kooglobal.com) and we will respond to you within 48hrs.

## Clarifications

If you have any queries regarding these Terms of Payment, please contact Koo at [help@kooglobal.com](mailto:help@kooglobal.com)